



Incident Report Form

Submit the following completed form for all Danfoss Turbocor® compressor or component warranty claims and repair requests:

SUBMITTED BY:

* Name:	* Date (mm/dd/yyyy):
* Company	* Customer Incident Report # :
* E-Mail Address:	Phone:

CHILLER CHARACTERISTICS:

Number of Compressor(s) on Circuit:	Chiller Condenser type: <input type="radio"/> Air <input type="radio"/> Water <input type="radio"/> Evaporative
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AFTERMARKET PROGRAM CHOICE:

- | | |
|--------------------------------------------------------------------------------------------|--------------------------------------------------------------------|
| <input type="radio"/> Warranty Repair | <input type="radio"/> Fixed Price Repair (PO required) |
| <input type="radio"/> Exchange Compressor (PO required) | <input type="radio"/> Investigation Analysis Report (PO required) |
| <input type="radio"/> Credit (In-Warranty Part Failures and Compressor Line Failures only) | <input type="radio"/> Information only |
| | <input type="radio"/> Fixed Price Repair + IA Report (PO required) |

COMPRESSOR INFORMATION: (FROM COMPRESSOR NAMEPLATE)

* Part Number:	* Compressors Serial Number:
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INCIDENT DESCRIPTION:

* Incident Date (mm/dd/yyyy):	* Commissioning Date (mm/dd/yyyy):
* Job Site Name:	* Where Incident Occurred: <input type="radio"/> Line <input type="radio"/> Field <input type="radio"/> In transit
* Each component to be returned: (Include Danfoss Turbocor® part number and description)	
* Fault Description:	
* Troubleshooting Procedure Used:	

* Indicates mandatory field

NOTE:

- All IRs must be submitted to turbocor.ps.na@danfoss.com.
- Compressor warranty returns WILL NOT be authorized without complete fault and event logs accompanying this report. Compressor recording file and calibration report requested if possible.
- Handwritten submittals of this form will not be accepted.
- Attach photos if physical damage is present.
- Parts must be ordered as a separate transaction to turbocor.cs.na@danfoss.com.
- For any Fixed Price Repair Program and Exchange Program request, a PO must be sent with IR.