

Bulletin | Danfoss Turbocor Compressors

Customer Notification

B-CN-105-EN REV A

2/21/2018

SUBJECT: Release of New Revision of Service Monitoring Tools (rev. 3.2.1)

Purpose

This is to inform our customers of a new release to our Service Monitoring Tools (SMT) for use with all TT and TG compressors. Revision 3.2.1 is now available on our website.

Summary

Background

The Service Monitoring Tools (SMT) has been revised to correct a problem found during additional testing with 4.1.0 firmware.

Anti-Virus Software blocks Icon on Toolbar

In a few cases, certain users have reported that their anti-virus software blocks one or more icons on the SMT toolbar. The new release is packaged slightly differently to ensure that anti-virus software does not mistakenly quarantine modules in the software.

Compatibility

This new SMT version is also backwards compatible with all currently supported releases of TT firmware.

Action Required

Please download the latest revision of our Service Monitoring Tool (SMT) available on our website. Please navigate to www.turbocor.com, select login and enter the Customer Support and Service section of the website. Access to this site is restricted to customers and other authorized users. If access is needed, please use the "Register" link to submit your information. For additional information, please contact your Key Account Manager.

Need Assistance

For further questions, please contact product.support@danfoss.com.