

Bulletin | Danfoss Turbocor Compressors

Customer Notification

B-CN-151-EN Rev A

12/10/2018

SUBJECT: TT and VTT SMT Release

Purpose

The purpose of this bulletin is to inform our customers that the SMT has been updated to correct compatibility problems with Windows 10. The program icons have also been updated to distinguish between TT and VTT applications.

Summary

The SMT has been updated to correct a difficulty that some customers experienced when upgrading their computers to Windows 10. Windows 10 caused the SMTs to not launch properly and therefore made the SMT unusable. The new releases of these software have corrected this compatibility issue and customers should no longer experience this problem in the future.

Additionally, the icons for each of the applications have been updated to indicate which compressor model type (TT or VTT) should be used for each application. This will assist the user with distinguishing between them when both are on the user's computer.



Action Required

The latest revision of our SMTs are available on our website. Please navigate to www.turbocoroem.com, select login, and enter the **Customer Support and Service Section** of the website. For more information or instructions, please refer to the SMT Manual or contact your Key Account Manager or a DTC Service Technician. The SMT Manual is automatically installed and accessible under the start menu of your computer once the SMT is installed.

Access to our website is restricted to customers and other authorized users. If access is needed, please use the "Sign Up" link to submit your information. For additional details, please contact your Key Account Manager.

Need Assistance

For further questions, please contact your Key Account Manager or our Product Support group at turbocor.ps.na@danfoss.com or eu.support@danfoss.com for inquiries within Europe.