

Bulletin | Danfoss Turbocor Compressors

Customer Notification

B-CN-176-EN-Rev A

06/04/2019

SUBJECT: Communication to DTC Customers Regarding Serial Number Changes

Summary

This bulletin is to inform Danfoss customers of a change to the format of the serial number on Turbocor® compressors. As noted in Bulletin B-CN-163-EN, Danfoss Turbocor (DTC) transitioned to a new enterprise resource planning (ERP) system for the DTC manufacturing facility in Tallahassee, Florida USA.

As a result of the transition to our new ERP system, SAP, effective **May 6th, 2019**, there are changes to compressor **serial numbers moving from 9-digit numbers to 10-digit numbers**.

Action Required

Customers will see the following changes to order form documentation as of **May 6th, 2019**. Please see the details below.

Compressor Serial Number Changes

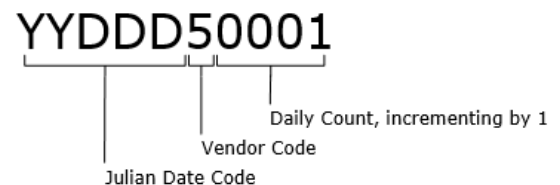
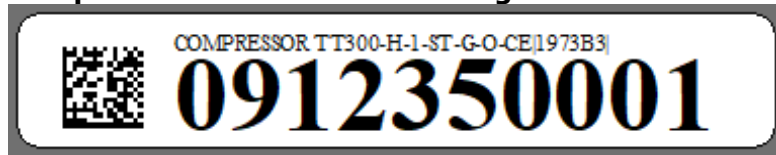


Figure 1: Detail of the Serial Number Label

For additional information related to the ERP systems change, please refer to bulletins:
B-CN-163-EN Communication to DTC Customers Regarding Business System Changes
B-CN-164-EN Nomenclature Update & Variant Configuration

Need Assistance

We appreciate your support in making the changes above and remind you that our goal is to improve your customer experience with Danfoss. If you have any questions, please contact your Key Account Manager.