

Bulletin | Danfoss Turbocor Compressors

Customer Notification

B-CN-235-EN Rev A

8/27/2020

SUBJECT: Danfoss LLC European Email Address Change

Purpose

This bulletin is to inform our customers that the email for the European Product Support Team within Danfoss LLC is changing.

Summary

Our systems have been upgraded to allow our Product Support emails from our European customers to be routed through a Customer Service portal to ensure we track all orders, issues, and questions. This system is intended to provide more timely responses to our valued customers.

Therefore, **effective September 7th, 2020**, we ask you to begin using the below new email address to contact the Product Support Team.

Group	Previous Email Address	New Email Address
Product Support / Technical Service	eu.support@danfoss.com	turbocor.ps.na@Danfoss.com

Please note the existing eu.support@Danfoss.com email will no longer be a supported address after the above date.

No other email addresses have been changed at this time. For all correspondence to individuals in other groups, including your Key Account Manager, please continue to use the email addresses you have on file.

Action Required

Please update the email address so that future correspondence for the Product Support Team will be received.

Need Assistance

For further questions, please contact your Key Account Manager for any additional information regarding this change.