

Customer Notification

B-CN-270-EN REV A

2/9/2022

SUBJECT: Discharge Flange Kit 100254 O-ring Correction

Purpose

The purpose of this bulletin is to inform our customers that there was an error in packaging of Kit 100254 (Discharge Brass Flange for 2-5/8" Copper Pipe). It was recently identified that this kit contained an incorrect O-ring that was much smaller than should be included.

Summary

Kit 100254 (Discharge Brass Flange for 2-5/8" Copper Pipe) was found to contain a smaller diameter O-ring than required. As of February 1, 2022, all stock in our factory has been corrected to include the larger diameter O-ring. If you ordered Kit 100254 and it shipped prior to February 1, 2022, the kit may include an incorrect O-ring.

Action Required

Please be sure to check your stock to verify that you have the correct O-ring. If you have the larger diameter 3.2" O-ring, no further action is required. If you find that you have the smaller 1.4" diameter O-ring, please contact your Customer Service Representative or your KAM so we can send you out the correct O-ring.

Need Assistance

For more information, please contact your Key Account Manager or our Product Support group at turbocor.ps.na@danfoss.com.