

# Customer Notification

April 24, 2026

B-CN-456-EN REV A

**SUBJECT: TT/TG Series Compressor Packaging Stack Limits**

## Purpose

This bulletin is to inform our customers of the storage and transportation stack limits for our TTS/TGS and TTH/TGH compressor boxes. Adherence to these guidelines is essential for product integrity and personnel safety.

## Summary

To ensure the safety and integrity of our products during shipping and storage, we are providing stacking limits for our boxes per model type. Improper stacking can lead to significant risks, including:

- **Product Damage:** Excessive weight can crush boxes, leading to damage to the compressor and internal components.
- **Personnel Safety:** Unstable stacks can collapse, posing a serious risk of injury to personnel handling the boxes.

## Stacking Limits

The maximum stack height for boxes per model is below:

| Model   | Transportation stack limit | Storage stack limit |
|---------|----------------------------|---------------------|
| TTS/TGS | 3 High                     | 4 High              |
| TTH/TGH | 3 High                     | 4 High              |

New compressor boxes will now come with Stack Limit labels indicating the stacking heights per model. TTS/TGS box stack sticker example below:

**Figure 1 – Stack Limit Label**



## Action Required

We request that you review your current inventory and ensure that all compressor boxes are stacked in accordance with these guidelines. Your cooperation in adhering to these guidelines is crucial for maintaining product quality and ensuring a safe working environment.

## Need Assistance

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For further questions, please contact your Key Account Manager.

Classified as Business

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