

# Customer Notification

B-CN-435-EN REV A

January 9, 2026

**SUBJECT: TurbocorCloud® Spare Parts**

## Purpose

The purpose of this bulletin is to announce the complete set of spare parts and accessories available for the TurbocorCloud® remote monitoring subscription. For each Turbocor® chiller having a TurbocorCloud subscription, the following components are required per chiller: **one gateway, one SIM card, and at least one antenna.**

## Summary

### TurbocorCloud – Remote Monitoring Made Simple

TurbocorCloud subscriptions and hardware are available in the Danfoss Product Store and can be ordered through your Key Account Manager or Sales Driver.

When selecting an antenna:

- Choose based on site conditions and cellular signal strength.
- The External Dual Antenna Kit offers stronger, more reliable signal capture, ensuring more consistent data uploads in areas with weaker cellular signals.

### What is TurbocorCloud?

TurbocorCloud® is a first-of-its-kind remote monitoring solution that lets you connect to your Danfoss Turbocor compressors from anywhere, at any time.

- Supports all Turbocor models: TTS, TTH, TGS, TGH, VTT, and VTX.
- Works with all legacy compressors and future models.

### Key Benefits

- Real-time visibility into compressor performance.
- Enhanced diagnostics for faster troubleshooting.
- Improved system reliability and reduced downtime.

### Dashboard Features

- Downloadable fault and event logs.
- Trending and up to 150 compressor data points.
- 30-day health report for each compressor.
- Share compressor data and site information via a secure, shareable URL.

## Action Required

To order any of this hardware as well as the TurbocorCloud® subscription, please find more information on [Product Store Spare Parts](#) or contact your Key Account Manager for more information or a demonstration of how these products work with your compressors.

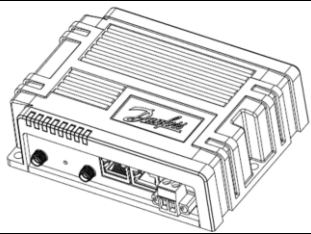

## How to Order


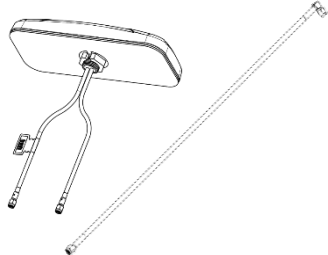
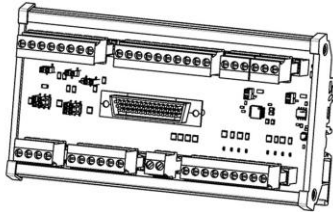
When connecting a compressor to TurbocorCloud, you only need to order a subscription and an IO Board for each compressor.

- The I/O Board allows compressors to communicate in a daisy-chain setup.
- If only one compressor is connected to the gateway, the standard IO Board already installed will work.
- The Gateway, SIM card, and Antenna are needed once per chiller, not per compressor.

**Exception:** If compressors do not have unique Modbus IDs, the Gateway, SIM card, and Antenna will be required for each compressor.

The list of the subscription and hardware available includes:

Hardware	Part Number	Images
TurbocorCloud Gateway	100471	
TurbocorCloud SIM Card	100476	

TurbocorCloud Direct Connect Antenna	100473	
TurbocorCloud Ext. Antenna Kit	100467	
I/O Board, Assembly, RS485 x2	100410	

Subscription	Part Number
1-Year Subscription Cellular	SUB-TCLOUDC-1YR
2-Year Subscription Cellular	SUB-TCLOUDC-2YR

### Need Assistance

For further questions, please contact your Key Account Manager or the Digital Product Support Team at [DTCCloudServices@danfoss.com](mailto:DTCCloudServices@danfoss.com).