

Bulletin | Danfoss LLC

Customer Notification

B-CN-317-EN REV A

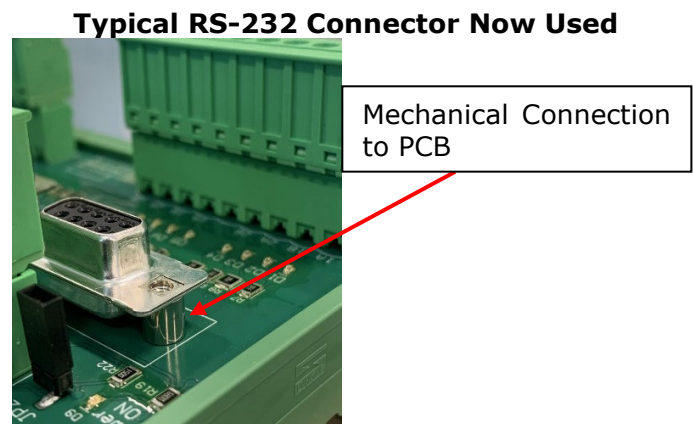
6/29/2023

SUBJECT: TT Series I/O Board Connector Change

Purpose

This is to inform our customers that one of the alternate components for the TT Series I/O Board assembly is no longer used. Following extensive testing, we found that the RS-232 J7 connector did not meet some customer expectations. Though the component is fully functional, if not handled correctly, the connector could pull away from the printed circuit board (PCB) during the removal using some brands of serial cables. All alternate connectors now mechanically attach to the PCB to increase stability and retention force to prevent detachment.

Figure 1 – J7 Connector Comparison



Summary

All RS-232 connectors will now have supporting mounts that attach directly to the I/O Board. This will prevent detachment while unplugging serial connectors of any brand.

Action Required

N/A

Need Assistance

For more information, please contact your Key Account Manager or our Product Support group at turbocor.ps.na@danfoss.com.