

Customer Notification

B-CN-455-EN REV A

March 20, 2026

SUBJECT: TT/TG Series Compressor Mains Plate Sealing

Purpose

The purpose of this bulletin is to inform you that our factories will soon be applying a protective film to the underside of the Mains Plate (refer to Figure 1 below) on our TT/TG Series compressors. This protective film will serve as a temporary barrier during storage, handling, and transport, which will reduce the risk of corrosion or contamination.

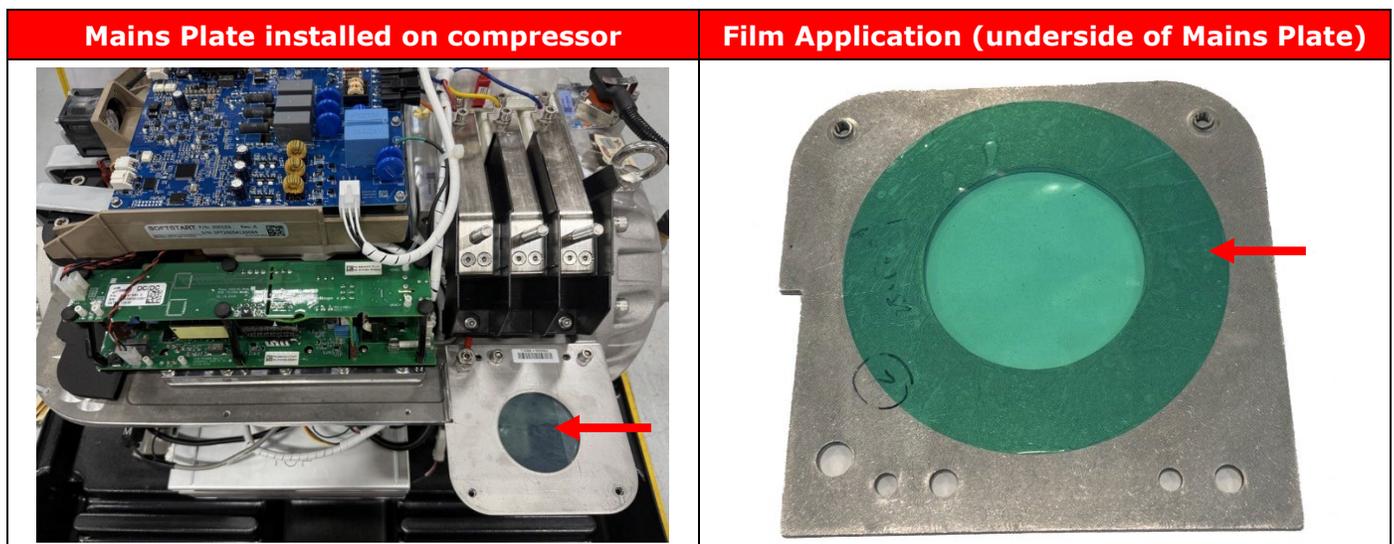


Figure 1 – Film Application

The implementation is targeted for April 2026. By the end of April, we anticipate all Turbocor manufacturing locations will be utilizing the protective film.

Action Required

Prior to installing the electrical conduit or cable gland, the film will need to be removed. Neglecting to remove the entire film can result in poor grounding with the mains conduit or cable glands. While we expect no residual residue, we recommend that the Mains Plate be inspected to ensure it is clean and free from dust or debris.

Need Assistance

For further questions, please contact your Key Account Manager or our Product Support group at turbocor.ps.na@danfoss.com or turbocor.ps.eu@danfoss.com for inquiries within Europe.