

Customer Notification

September 17, 2026

B-CN-472-EN REV A

SUBJECT: I/O Board LED Color Indication

Overview

Danfoss Turbocor Compressors has identified that a limited number of I/O Boards were shipped with LED colors that differ from the standard color indication.

The affected I/O Boards may display a red LED indication instead of the expected green indication for compressor status as indicated at LED Location D9 in Figure 1. In some cases, the LED indication associated with the EXV drivers indicated at LED Locations D1-D8 may also differ from the expected color and display a green LED indication instead of the expected red indication as shown in Figure 2.

No Functional Impact

This LED color variation does not affect the functional operation of the compressor or the associated outputs. The difference is limited to the LED color indication and should not be perceived as a malfunction or failure of the compressor or I/O Board.

The LED color is an indication only, and the underlying functionality of the affected output remains unchanged.

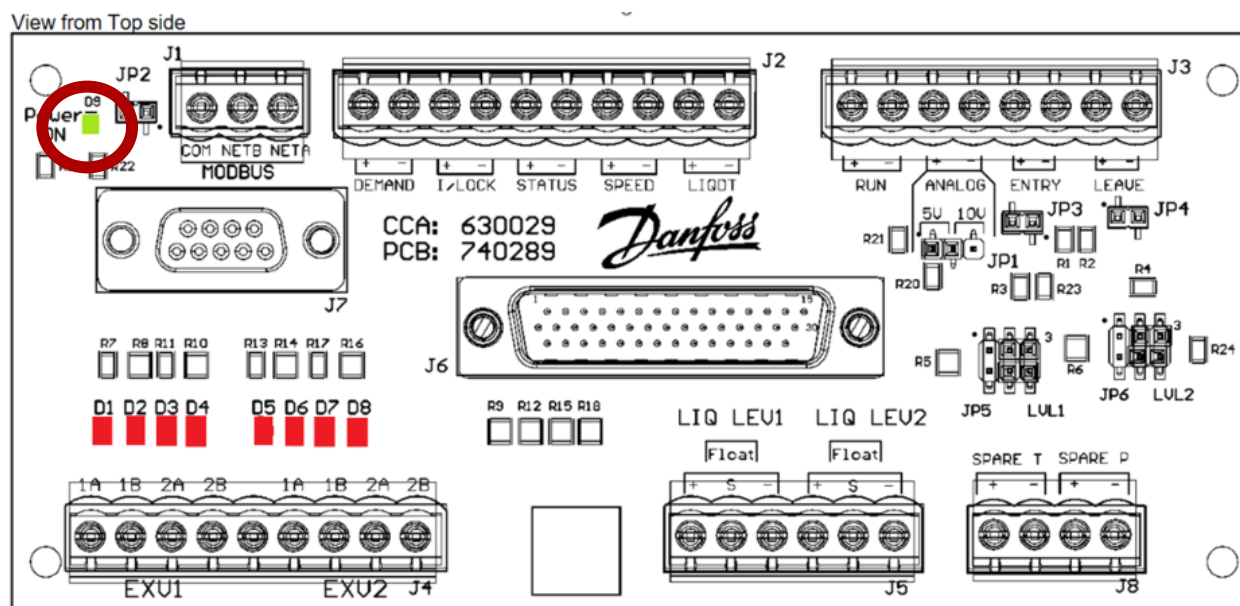


Figure 1: Power LED

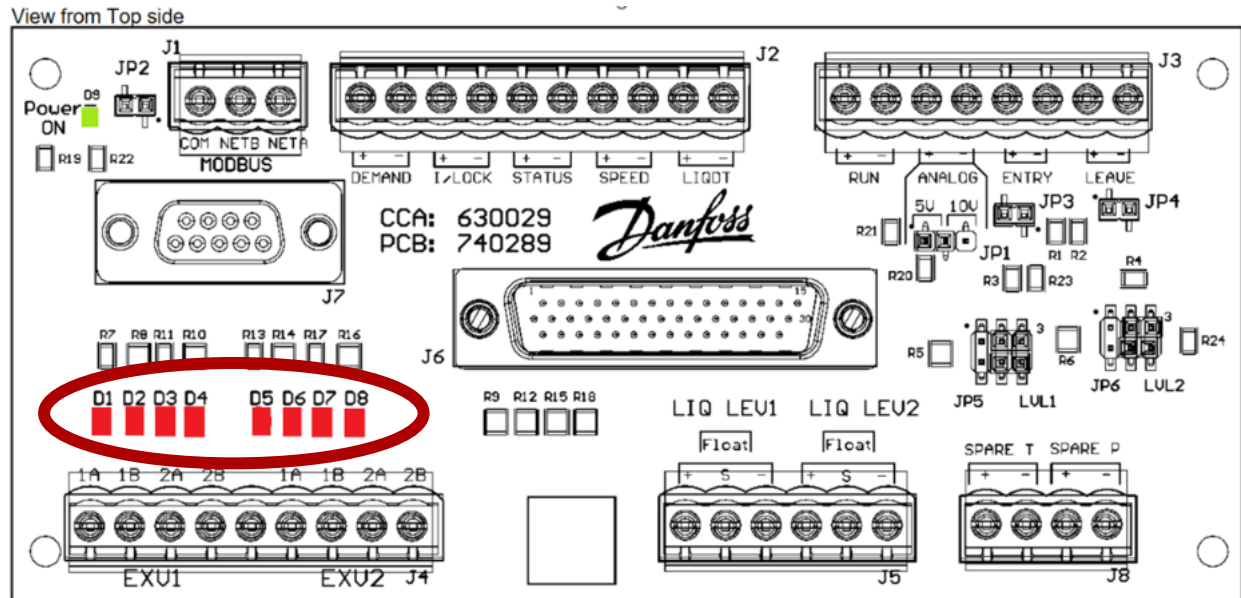


Figure 2: EXV Drivers

Relevant Product Identification

The investigation has traced the LED color variation to specific I/O Board serial batches. While not every unit within these batches is affected, the issue is isolated to them. The identified batches are:

- IOB26059
- IOB26096
- IOB26114

The I/O Board serial number can be identified at the location shown in Figure 3. The first eight characters of the I/O Board serial number can be used to determine whether the board is associated with the identified LED color variation.

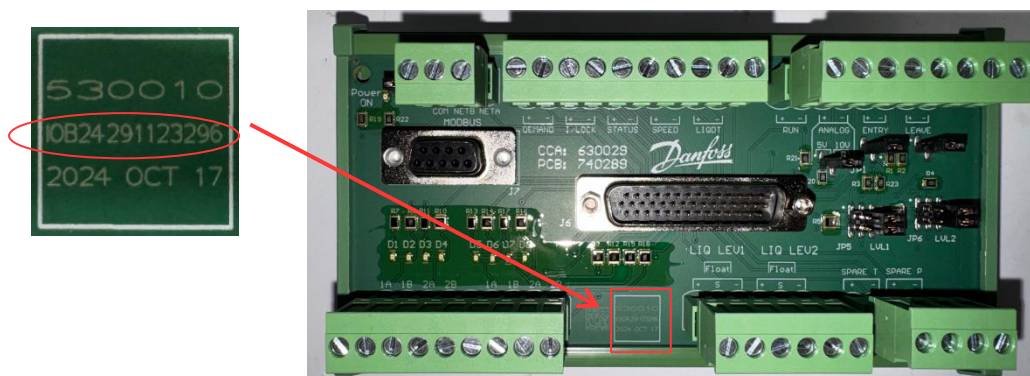


Figure 3: I/O Board SN Location

Classified as Business

Danfoss LLC • 1769 E Paul Dirac Drive • Tallahassee, FL 32310 USA • turbocor.ps.na@danfoss.com • <http://turbocor.danfoss.com> • Phone +1 850 504 4800

Danfoss can accept no responsibility for possible errors in catalogues, brochures and other printed material. Danfoss reserves the right to alter its products without notice. This also applies to products already on order provided that such alterations can be made without subsequent changes being necessary in specifications already agreed. All trademarks in this material are property of the respective companies. Danfoss and the Danfoss logotype are trademarks of Danfoss A/S. All rights reserved.



Action Required

No proactive replacement of the I/O Board is required. Customers do not need to replace I/O Boards solely because the LED colors differ from the standard color indication. If a customer identifies an I/O Board with the described LED color variation and requests a replacement, Danfoss has replacement I/O Boards available for shipment.

Customers should contact their Danfoss Turbocor Compressors representative with the I/O Board serial number so that the condition can be verified, and a replacement I/O Board can be provided as appropriate.

Need Assistance

For further questions, please contact your Key Account Manager or our Product Support group at turbocor.ps.na@danfoss.com or turbocor.ps.eu@danfoss.com for inquiries within Europe.

Classified as Business

Danfoss LLC • 1769 E Paul Dirac Drive • Tallahassee, FL 32310 USA • turbocor.ps.na@danfoss.com • <http://turbocor.danfoss.com> • Phone +1 850 504 4800

Danfoss can accept no responsibility for possible errors in catalogues, brochures and other printed material. Danfoss reserves the right to alter its products without notice. This also applies to products already on order provided that such alterations can be made without subsequent changes being necessary in specifications already agreed. All trademarks in this material are property of the respective companies. Danfoss and the Danfoss logotype are trademarks of Danfoss A/S. All rights reserved.